

TEAR OFF AND SEND TO CREDIT UNION

ADDRESS CHANGE

PLEASE CHECK YOUR NAME(S) AND ADDRESS ON THE FRONT OF THIS STATEMENT. IF NOT EXACTLY CORRECT, COMPLETE THIS FORM AND RETURN IT TO WESTERRA CREDIT UNION, P.O. BOX 9408, DENVER, CO 80209.

Member's Name _____

Address (including Apt #) _____

City _____

State _____ Zip Code _____

Member's Signature _____

PLEASE KEEP US INFORMED OF ADDRESS CHANGES

WESTERRA CREDIT UNION
P.O. BOX 9408
DENVER, CO 80209-0408



BILLING RIGHTS SUMMARY

In case of errors or questions about your bill:

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us (on a separate sheet) at the address shown on the front of this bill as soon as possible. We must hear from you no later than 60 days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are unsure about.

You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While investigating your question, we cannot report you as delinquent or take any action to collect the amount you question.

